



User's Manual

Body Camera

DrivePro Body 40

2024/07

(v1.0)



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1. Package Contents

- DrivePro Body 40



- USB Type-C to Type-C cable



- USB Type-C to Type-A cable



■ 360° rotatable clip & Velcro holder



Note








When removing the DrivePro Body from the holder, please pull from the left and to the right side. When reassembling, ensure the DrivePro Body is securely attached to the holder.

2. Getting Started

2-1 Function Buttons



2-2 Function Buttons Description

Button	Instruction	Description
Power Button 	Long press once	Power on/off
	Short press twice	Switch between Buffering mode and Recording mode. (Default: Buffering mode)
Snapshot Button 	Long press once	Turn on/off Infrared LEDs. Note: By default, long-pressing the  Snapshot button enables or disables the infrared LEDs. You can change this setting using the DrivePro Body Toolbox to control the audio recording function instead.
	Short press once	Take a snapshot.
Power Button  + Snapshot Button 	Press and hold for over 5 seconds	Reset, format, and power off the device. Note: This function is disabled by default and can be enabled using the DrivePro Body Toolbox. Warning: All data will be permanently erased.
Status Button 	Press for 5 seconds	Pair and connect to Bluetooth.
	Short press once	Check the battery and recording status.
Assistive Button 	Long press once	Turn on/off the light indicators, buzzer, and vibrator (Stealth Mode)
	Short press twice	Turn on/off the microphone (Silent Mode)

2-3 LED Indicators



Battery Indicator



Status Indicator

Recording

LED	Status	Definition
●	Flashing	Low battery

Connected to a computer / power source

LED	Status	Definition
●	Solid	Charging

Checking the battery status

LED	Status	Definition
●	Solid	> 67% remaining
●	Solid	31% to 67% remaining
●	Solid	< 31% remaining

Powering on

LED	Status	Definition
●	Solid	Initializing

Recording

LED	Status	Definition
●	Flashing	Memory almost full
	Flashing quickly	Bluetooth pairing
●	Flashing	GPS positioning
	Solid	Checking status in Buffering mode
	Flashing	Checking status in Recording mode
●	Solid	Silent mode (Microphone off)

Connected to a computer

LED	Status	Definition
●	Flashing	Transferring data

Front View



Recording Indicator

LED	Status	Definition
●	Flashing	Powering on
	Solid	Buffering mode
●	Flashing	Recording mode
	Solid	Browser / Connected to a computer

2-4 Charging the DrivePro Body

Before use, please ensure that the battery is fully charged. Charge the DrivePro Body via the adapter or by connecting the USB cable to the computer. A solid orange light of the battery indicator is visible while charging and will turn off when fully charged.

To charge the DrivePro Body, you can either:

- Connect the USB cable to the DrivePro Body 40 and a wall outlet using the included 5V/2A adapter.
- Connect the USB cable to the DrivePro Body 40 and a computer.
- Connect the DrivePro Body to Transcend's Docking Station (Optional).

WARNING

Do not use non-original USB cable to charge.

Note

The ideal temperature for charging is between 10°C and 40°C, with an output power of DC 5V/2A.

3. Recording Videos

3-1 Buffering Mode

Recording in Buffering mode can greatly save storage space as the files are not recorded to the internal storage.

To power on and start Buffering mode, long press the **Power** button; you will hear a beep. The recording indicator will flash blue when powering on and then turn solid in Buffering mode. To stop recording and power off, long press the **Power** button; you will hear a beep. The LED light and the device will turn off.

To switch between Buffering and Recording modes, double-press the **Power** button. You will hear two beeps.



Note

Buffered video length is adjustable via the DrivePro Body Toolbox.

3-2 Recording Mode

When an incident occurs, switch to Recording mode. The recorded file, along with up to 2 minutes of footage prior to the incident, will then be stored in internal memory.

To start Recording mode, double-press the **Power** button while DrivePro Body 40 is in Buffering mode; you will hear 2 beeps, and the recording indicator will flash red. To stop recording, long press the **Power** button again. After hearing a beep, the LED light and the device will turn off.

Video files recorded in Recording mode are saved in the “VIDEO” folder and will be overwritten with loop recording enabled.

DrivePro Body 40 saves video files every 3 minutes automatically. (The default recording length is 3 minutes.)

Note

The loop recording is disabled by default and can be enabled via the DrivePro Body Toolbox.

3-3 Recording Videos with Infrared LEDs

At night or in low light conditions, DrivePro Body 40 will automatically activate the Infrared LED mode; the four Infrared LEDs will light up. You can also long-press the ● **Snapshot** button to turn ON/OFF the Infrared LED mode manually. Please keep the DrivePro Body 40 at least 50 centimeters from the object to avoid misjudgment of the light condition due to short-distance infrared reflection.

Note

- Videos recorded with Infrared LEDs will be in grayscale.
- In complete darkness (0 lux), the Infrared LEDs can detect moving objects with an effective distance of 10 meters.

4. Taking Photos

Short press the ● **Snapshot** button to take photos while recording. A beep will indicate that the snapshot has been taken. Pictures will be saved in the “PHOTO” folder.

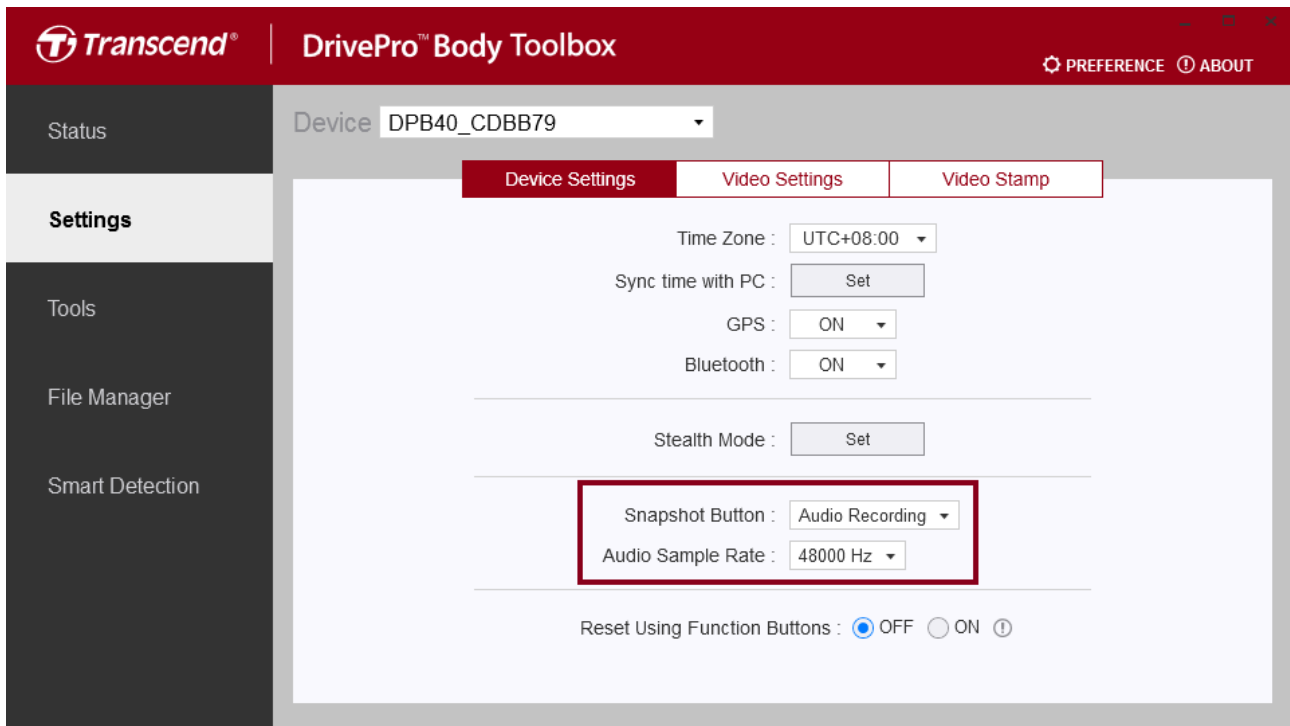


Note

Photos taken with Infrared LEDs will be in grayscale.

5. Audio Recording

To use this feature, you need to configure it through the DrivePro Body Toolbox. Change the setting for long-pressing the ● **Snapshot** button from enabling the Infrared LEDs to controlling the Audio Recording function. The audio files will be stored in the "AUDIO" folder.



Note

- When connected to the DrivePro Body App, the device will switch back to Recording mode.
- The higher the audio sampling rate is, the better the sound quality is.

6. Advanced Feature

6-1 Bluetooth Team Sync

"Bluetooth team sync" is a function based on Bluetooth technology. Within the Bluetooth range, when one body camera switches to Recording mode, other body cameras in the same team will also switch from Buffering mode to Recording mode. Additionally, the Bluetooth quick wakeup feature allows other cameras in the team to power on from an off state and start recording simultaneously.

Note

- Bluetooth team sync is disabled by default and can be enabled using the DrivePro Body Toolbox.
- Bluetooth team sync is available on DrivePro Body 30, 40, 60, and 70.
- Bluetooth quick wakeup is available on DrivePro Body 40 and 60.

7. Using the DrivePro Body App

The DrivePro Body App, developed for iOS and Android devices, allows you to watch live-view videos and adjust camera settings wirelessly on your smart devices.



DrivePro Body App



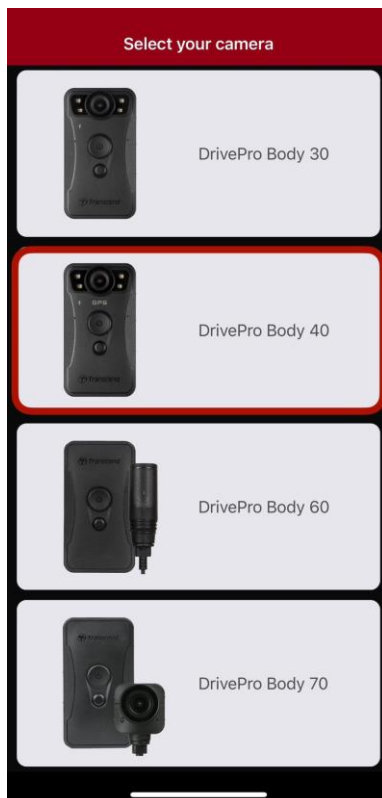
7-1 Downloading and Installing the App


1. Search for DrivePro Body App from the App Store or Google Play.
2. Download and install the [DrivePro Body App](#).

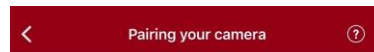
Once the installation is complete, the App will be displayed on the home screen of your device.

7-2 Connecting to the DrivePro Body App

1. Tap “DrivePro Body” App and turn on Bluetooth. Select **DrivePro Body 40** on the App.



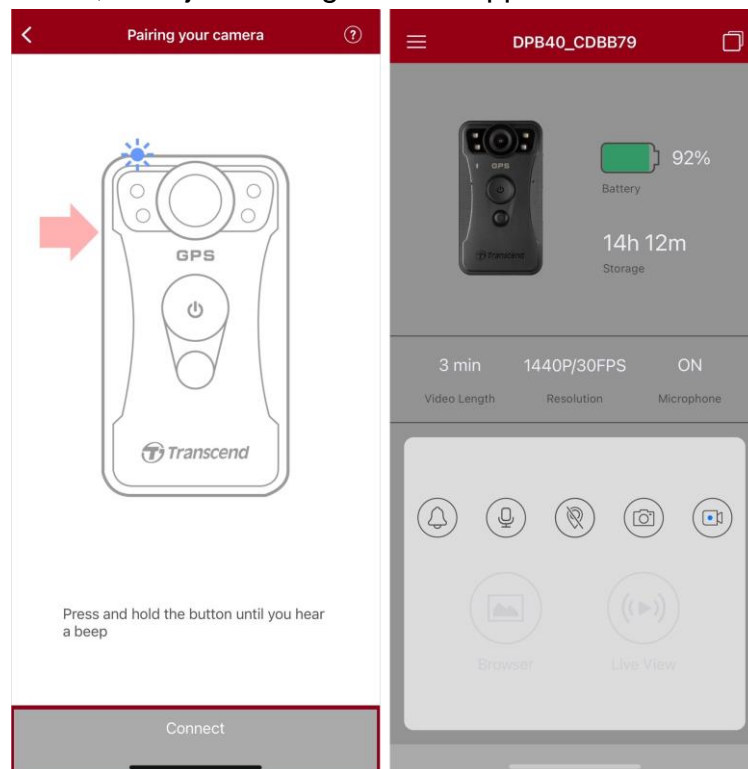
2. Power on the DrivePro Body by long pressing the  **Power** button. Tap **Next** to continue.



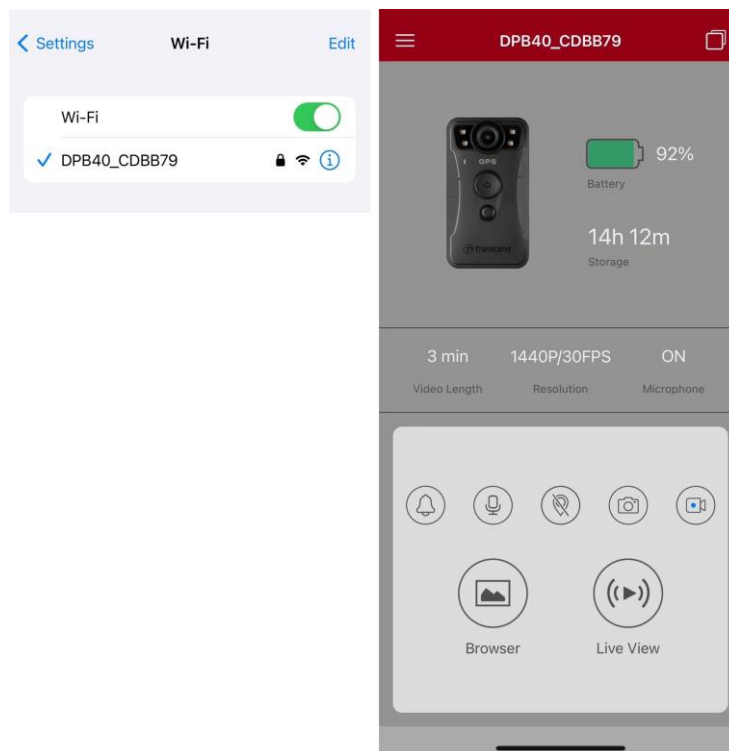
Power on the device



3. Long press the Status button until you hear a beep. Tap **Connect** on the App to connect to Bluetooth. After hearing three beeps, you can take snapshots, switch recording modes, or adjust settings via the App.



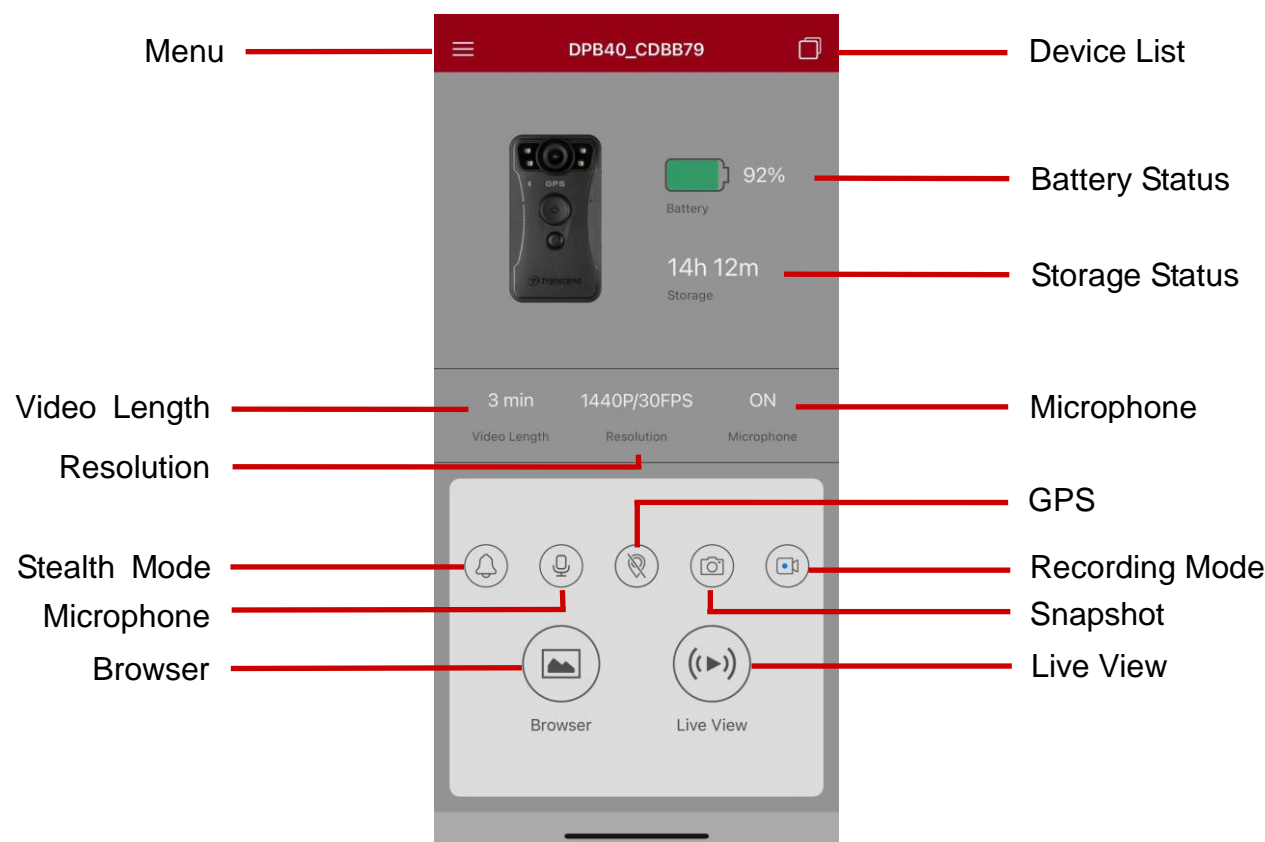
4. Tap **Browser** or **Live View** to connect to Wi-Fi named “DPB40_XXXXXX” with the default password “12345678”.



Note

We recommend changing the DrivePro Body's Wi-Fi password the first time you connect to the app.



7-3 DrivePro Body App Home

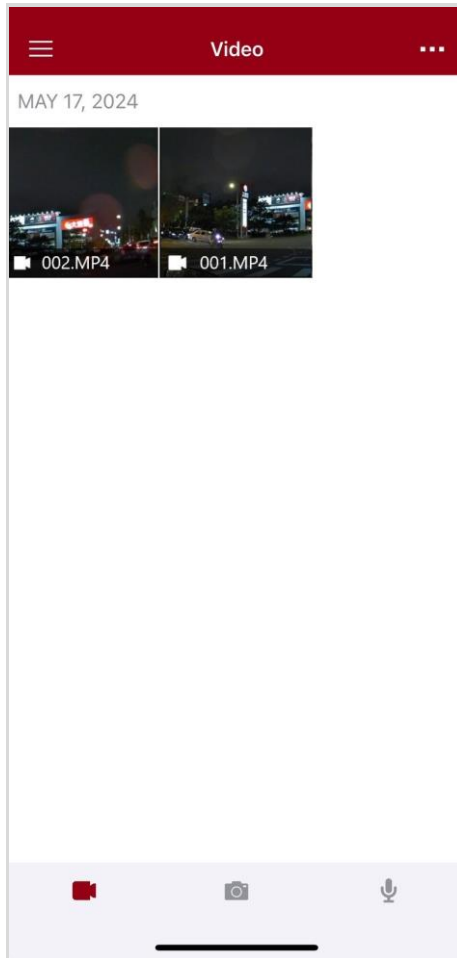


Note

The camera stops recording when you tap **Browser** or **Settings** on the DrivePro Body App, and the front LED turns solid red.



7-4 Playing Videos and Browsing Photos

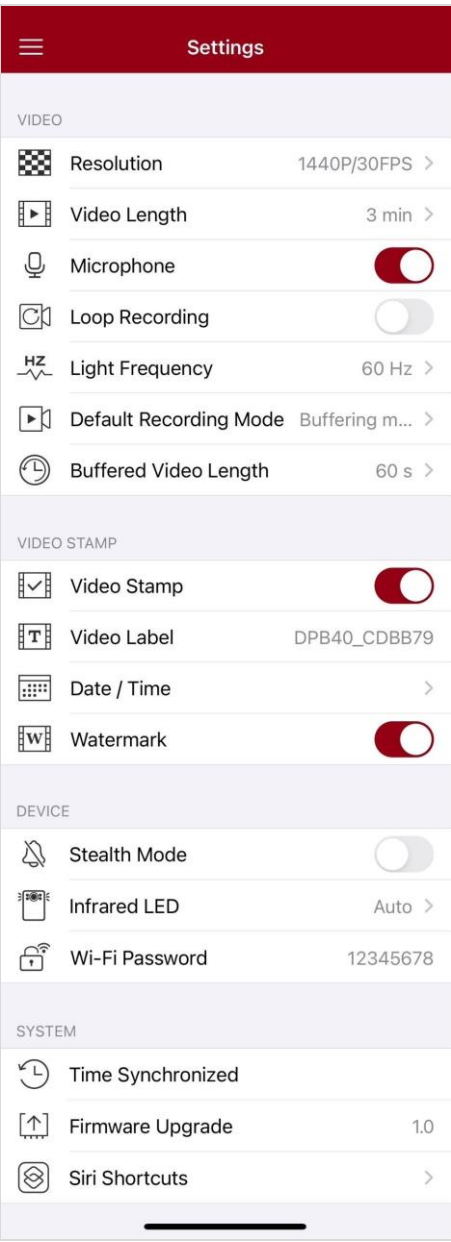
1. To play videos and browse photos, tap **Browser** on the Homepage, or tap  on the top left corner first, then tap  DrivePro™ Body .
2. Tap the icons at the bottom to play recorded videos or browse photos.





While playing a video, you can trim and download the desired segment (10s, 20s, or 30s) without downloading the entire clip to your phone for editing. See [Trim Video](#).







7-5 Settings

Tap  on the top left corner first, then tap  to enter the Settings menu.
In the Settings menu, you can adjust the video, device, Wi-Fi, and system settings.







Menu options



VIDEO		
Icon	Function	Description / Options
	Resolution	<p>Set the video recording resolution and quality, and enable or disable image stabilization.</p> <p> Note: When image stabilization is enabled, the available resolution options are 1440P/30FPS and 1080P/30FPS.</p> <p>1440P/60FPS / 1440P/30FPS / 1080P/30FPS / 720P/30FPS</p>

	Video Length	Set the recording length of each recorded video. 3 min / 5 min / 10 min
	Microphone	Turn off/on the microphone during video recording. Disable / Enable
	Loop Recording	Overwrite the old video files with new ones. Disable (default) / Enable
	Light Frequency	Select the appropriate frequency to avoid flashing A/C light. 50 Hz / 60 Hz
	Default Recording Mode	Select the default recording mode. Buffering mode / Recording mode
	Buffered Video Length	Set the buffered video length to record footage that happens prior to switching to Recording mode. 🔔 Note: <ul style="list-style-type: none"> • The resolution settings determine the maximum length of videos recorded in Buffering mode. • When the resolution is set to 1440P/60FPS or 1440P/30FPS, the available options for Buffered Video Length are 30 s and 60 s. 30 s / 60 s / 90 s / 120 s

VIDEO STAMP

Icon	Function	Description / Options
	Video Stamp	Display the video label, date/time, and watermark on photos or videos. Disable / Enable
	Video Label	Tap to edit the video label to be displayed. (The default label is DPB40_XXXXXX.)
	Date / Time	Select the date and time format. DATE FORMAT: Y/M/D / M/D/Y / D/M/Y TIME FORMAT: 24 HR / AM/PM
	Watermark	Display the Transcend logo watermark on photos or videos. Disable / Enable


DEVICE

Icon	Function	Description / Options
	Stealth Mode	Turn off/on the stealth mode. When the stealth mode is on, the light indicators, buzzer, and vibrator are disabled. Disable / Enable
	Infrared LED	Select to activate the Infrared LEDs manually or automatically. Manual / Auto






Wi-Fi Password

Set the Wi-Fi password of the DrivePro Body 40.
(Default password is 12345678)

 **Note:** We recommend changing the DrivePro Body's Wi-Fi password the first time you connect to the app.

SYSTEM

Icon	Function	Description / Options
	Time Synchronized	Sync the DrivePro Body time with your smart device.
	Firmware Upgrade	Tap to upgrade the firmware to the latest version.
	Siri Shortcuts	Add the app to Siri Shortcuts to quickly operate your DrivePro Body or check its power status. Learn more about using Siri to control your DrivePro Body.



Warning

- Before proceeding with the firmware update using the DrivePro Body App, ensure the battery level is at least 50%. Alternatively, you can connect the power cord for a stable power source.
- Please be patient during the firmware upgrade process; once it's complete, the DrivePro Body will automatically restart.
- If the DrivePro Body cannot be turned on due to firmware upgrade failure, please contact Transcend customer service for technical support.

7-6 Location History

When the DrivePro Body connects to the app, it records the latest timestamp and location, offering valuable information if the camera goes missing.

[Learn how to check the connection location of your DrivePro Body](#) >

7-7 Control Your DrivePro Body Using Siri

You can add the app to Siri Shortcuts to quickly start recording, capturing images, or checking DrivePro Body power status.

[Ask Siri to control DrivePro Body](#) >

Note

- To use Siri, your iPhone must be connected to the internet. Cellular charges may apply.
- This function is only available for DrivePro Body models with Bluetooth and Wi-Fi connectivity. (DrivePro Body 30, 40, 60, and 70)
- Siri Shortcuts are available exclusively for iPhones running iOS 13.0 or later.

8. Using the DrivePro Body Toolbox Software

DrivePro Body Toolbox is video file management software which simplifies the settings of the camera. The software features a user-friendly interface that allows users to set the basic functions of the DrivePro Body camera.

8-1 System Requirements

System requirements for connecting the DrivePro Body 40 to a computer and for using the DrivePro Body Toolbox:

A desktop or a laptop with a working USB port:

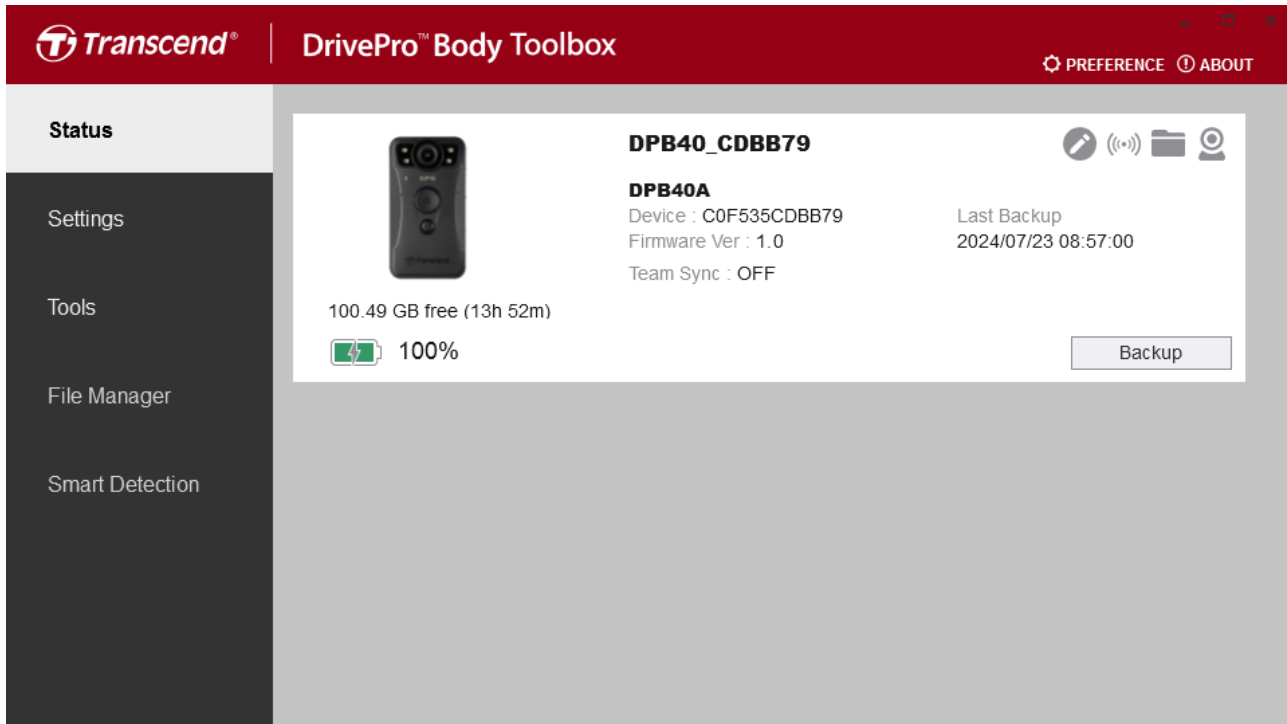
- Microsoft Windows 10 or later
- macOS 10.14 or later

Downloading and installing the DrivePro Body Toolbox:

1. Download the installation files from:
<https://www.transcend-info.com/support/software/drivepro-body-toolbox>
2. Install DrivePro Body Toolbox on your desktop or laptop.

8-2 Status

On the Status page, the basic information of the DrivePro Body is displayed, including the **user label**, **model**, **device serial number**, and **firmware version**.




To adjust the **user label** and **Bluetooth team sync** function, click  .

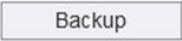
Note

Select “preferred team number” for Bluetooth team sync from 1 to 10.

To find a device, click .

To play videos and browse photos, click .

To enter Webcam mode, click  to use the device as a camera and microphone.

To start backing up, click .



8-3 Settings

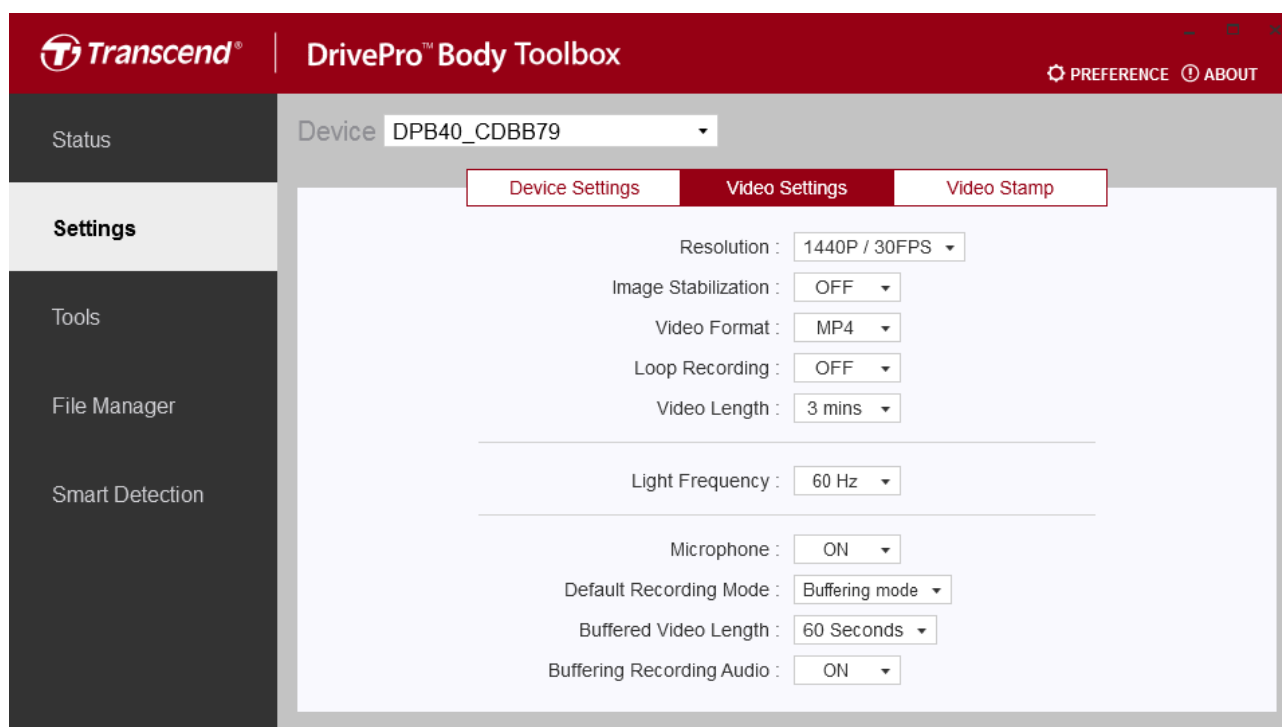
On the Settings page, you can adjust the **Device**, **Video**, and **Video Stamp** settings.

Device Settings


Function	Description / Options
Time Zone	Select your time zone.
Sync time with PC	Click the “Set” button to sync the time of the device with the PC.
GPS	Switch GPS on/off. OFF / ON
Bluetooth	Turn Bluetooth on/off. OFF / ON
Stealth Mode	Click the “Set” button to turn on/off Stealth mode. When the Stealth mode is on, the LED indicators, buzzer, and vibrator are disabled. OFF / ON
Snapshot Button	Set the long press of the ● Snapshot button to either enable the infrared LEDs or activate the audio recording function. Infrared LED / Audio Recording
Infrared LED	Select to activate the Infrared LEDs manually or automatically. Manual / Auto (default)

Reset Using Function Buttons

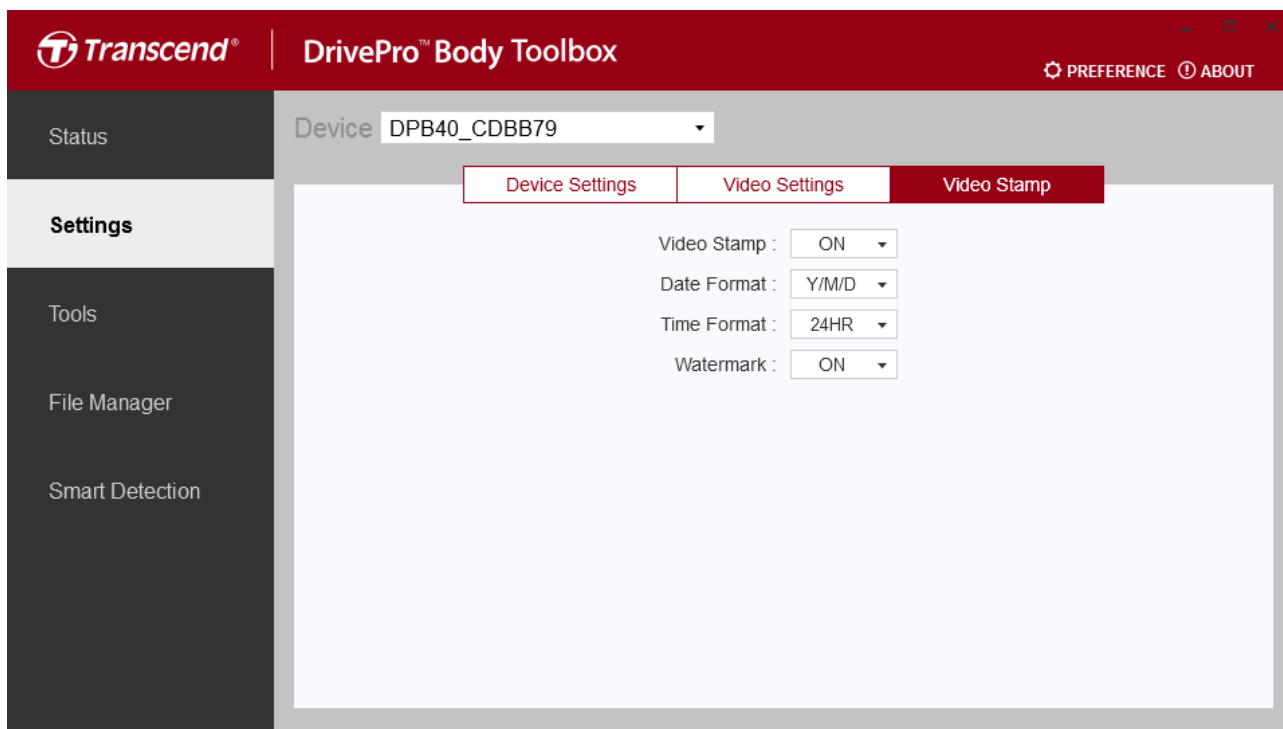
To format and reset the device, press and hold the  **Power** and  **Snapshot** buttons simultaneously for 5 seconds while the power is on. Afterward, the camera will turn off.
(Default: OFF)



Video Settings

Function	Description / Options
Resolution	Set the resolution/quality for video recording. 1440P/60FPS / 1440P/30FPS / 1080P/30FPS / 720P/30FPS
Image Stabilization	Enable or disable image stabilization.  Note: When image stabilization is enabled, the available resolution options are 1440P/30FPS and 1080P/30FPS. OFF / ON
Video Format	Set the recording file format. MOV / MP4
Loop Recording	Overwrite the old video files with new ones. OFF (default) / ON
Video Length	Set the recording length of each recorded video. 3 mins / 5 mins / 10 mins
Light Frequency	Select the appropriate frequency to avoid flashing A/C light. 50 Hz / 60 Hz
Microphone	Turn on/off the microphone during video recording. OFF / ON

Default Recording Mode	Select the default recording mode.
	Buffering mode / Recording mode
Buffered Video Length	Set the buffered video length to record footage that happens prior to activating the Recording mode.
	<p>🔔 Note:</p> <ul style="list-style-type: none"> • The resolution settings determine the maximum length of videos recorded in Buffering mode. • When the resolution is set to 1440P/60FPS or 1440P/30FPS, the available options for Buffered Video Length are 30 seconds and 60 seconds.
	30 seconds / 60 seconds / 90 seconds / 120 seconds
Buffering Recording Audio	Turn on/off the microphone in Buffering mode.
	OFF / ON



Video Stamp

Function	Description / Options
Video Stamp	Display the video recording time and the video label. OFF / ON
Date Format	Set the date format. Y/M/D / M/D/Y / D/M/Y
Time Format	Select the 24-hour clock or the 12-hour clock. 24HR / AM/PM
Watermark	Display the Transcend logo watermark on photos or videos. OFF / ON

8-4 Tools

On the Tools page, you can upgrade firmware to the latest version, format disk or reset DrivePro Body to its default status.

Transcend® | DrivePro™ Body Toolbox

Device: DPB40_CDBB79

Firmware Ver
Firmware Ver : 1.0
Latest FW Ver : 1.0 ⓘ Upgrade

Password
Set a password Set

Format Disk
All data will be permanently erased. Format

Reset Device
Reset All Settings
Settings will be reset to default. Reset
Erase All Contents and Settings
All data will be permanently erased. Erase / Reset

PREFERENCE ABOUT

Tools

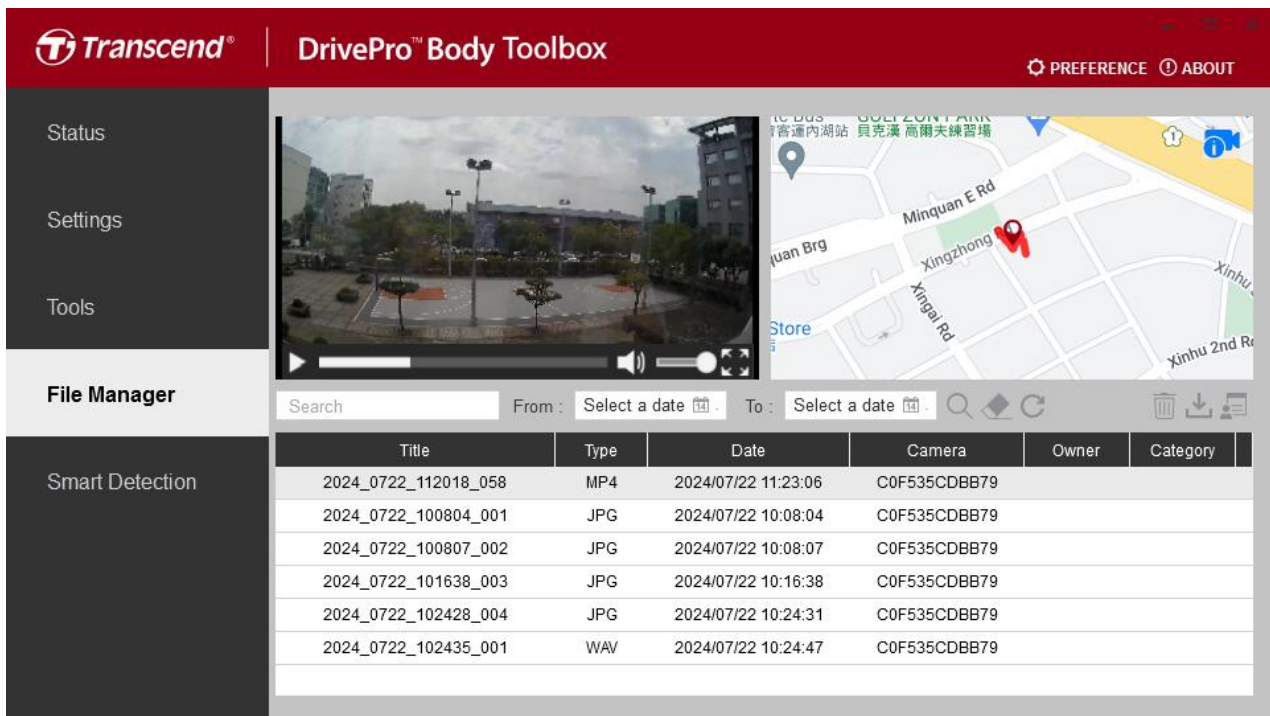
Function	Description / Options
Firmware Ver	Upgrade your firmware to the latest version available.
Password	Set a password to protect the drive of your body camera. Password should be between 8 to 16 characters, either letters or numbers.
Format Disk	Format your disk.
Reset Device	Reset all settings to default or erase all contents and settings.

WARNING



- NEVER remove the power cord while the firmware is being upgraded.
- For best recording stability, you are suggested to back up your data with the DrivePro Body Toolbox each time you finish using the device or format it using the Toolbox every three months.
- Please use only the DrivePro Body Toolbox to format your DrivePro Body.
- Formatting the disk will permanently remove all data.

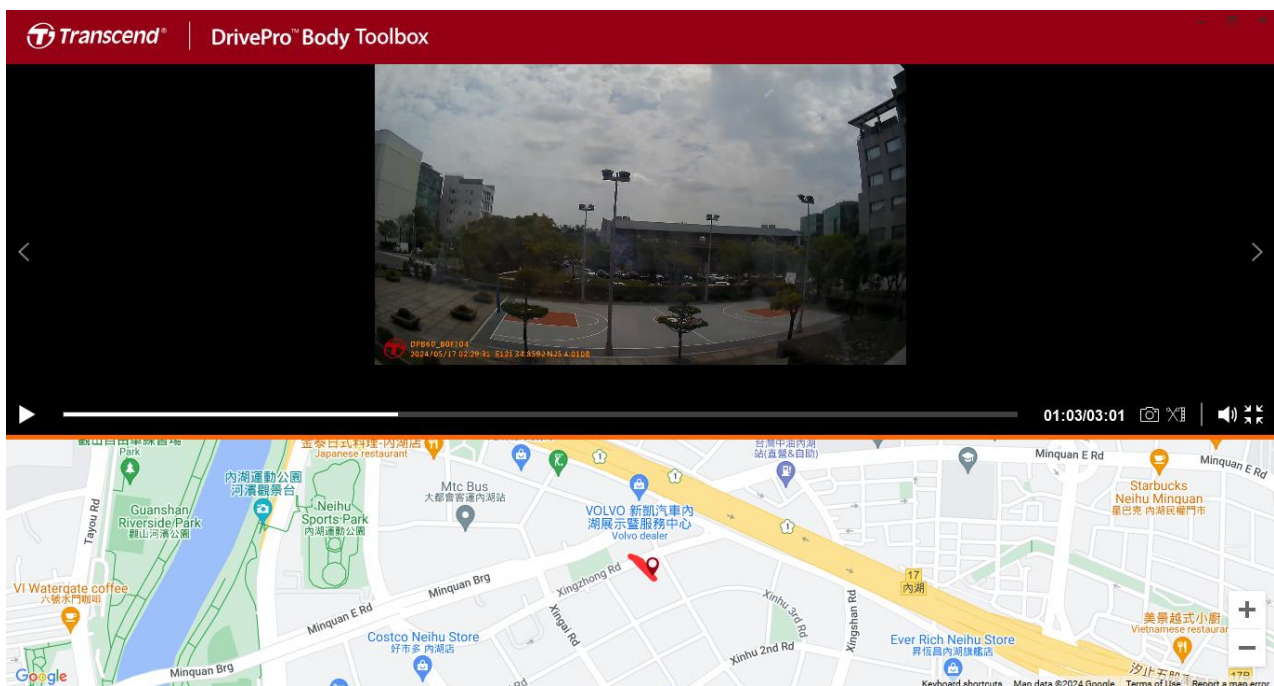
8-5 File Manager

Once the data is backed up, you can search and manage your videos and photos on the File Manager page.



Title	Type	Date	Camera	Owner	Category
2024_0722_112018_058	MP4	2024/07/22 11:23:06	C0F535CDBB79		
2024_0722_100804_001	JPG	2024/07/22 10:08:04	C0F535CDBB79		
2024_0722_100807_002	JPG	2024/07/22 10:08:07	C0F535CDBB79		
2024_0722_101638_003	JPG	2024/07/22 10:16:38	C0F535CDBB79		
2024_0722_102428_004	JPG	2024/07/22 10:24:31	C0F535CDBB79		
2024_0722_102435_001	WAV	2024/07/22 10:24:47	C0F535CDBB79		


- Click  to play the video on the screen.
- Click  to enlarge the video to full screen and play it. With a GPS receiver, the paths can be displayed along with the recorded video.

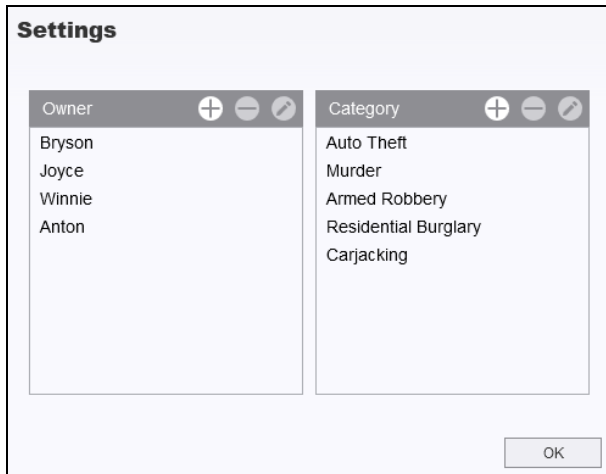


01:03/03:01


Note

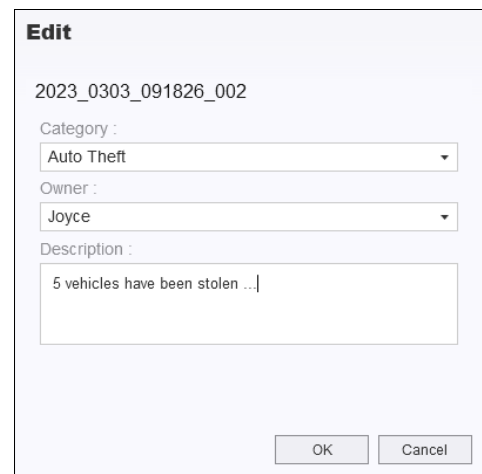
Only Microsoft Windows 10 or later (64-bit) supports viewing GPS tracks.

Click  on the right side of the page to add, delete, or edit the Owner and Category.



The Settings dialog box has a title bar 'Settings'. It contains two side-by-side lists. The left list is titled 'Owner' and contains the names 'Bryson', 'Joyce', 'Winnie', and 'Anton'. The right list is titled 'Category' and contains 'Auto Theft', 'Murder', 'Armed Robbery', 'Residential Burglary', and 'Carjacking'. Both lists have a header bar with three icons: a plus sign, a minus sign, and a pencil icon. An 'OK' button is located at the bottom right of the dialog.

Click  to classify the Owner and Category of the selected file.



The Edit dialog box has a title bar 'Edit'. It displays a file ID '2023_0303_091826_002'. Below it, there are two dropdown menus: 'Category :' with 'Auto Theft' selected, and 'Owner :' with 'Joyce' selected. Below these is a text area labeled 'Description :' containing the text '5 vehicles have been stolen ...'. At the bottom right, there are 'OK' and 'Cancel' buttons.

8-6 Smart Detection

The DrivePro Body camera offers a feature that automatically detects faces in videos and extracts footage to the sidebar, allowing users to blur or block out faces. For setup instructions, please refer to the [DrivePro Body Toolbox Manual](#).

Note

This feature is supported only on Microsoft Windows 10 or later versions (64-bit).

8-7 Preference

Click  on top of the page to adjust the settings of the DrivePro Body Toolbox.

Check the available options below according to your preference.

Preference

System Backup Device

☐ Auto run at Windows startup

☐ Minimize on startup

☐ License Plate Recognition

Language:

OK

Preference

System Backup Device

☐ Auto back up

☐ Format disk after backup is completed

☐ Secure Data

Backup Folder Naming Methods

☒ Device ID ☐ User label

Path of backup:

OK

Preference

System Backup Device

☐ Auto sync time with PC

OK

[Consult the DrivePro Body Toolbox Manual for further information](#) >

9. Transferring Files to a Computer

To transfer files between the DrivePro Body and the computer:

1. Plug the USB cable into the connection socket of the DrivePro Body.
2. Connect the other end of the cable to the desktop or laptop.



Your DrivePro Body is now ready to transfer data like an external hard drive. To transfer files to the computer, copy them from the folder of the body camera.

WARNING

- To prevent data loss, always follow the proper removal procedures when disconnecting the DrivePro Body from your computer.
- You can only transfer files when connecting the DrivePro Body to a computer. The DrivePro Body does not function as a body camera at this time. Please disconnect your camera from the computer to resume its functions.

10. Docking Station (Optional)

Transcend's TS-DPD6C docking station is designed specifically for the DrivePro Body 40 and offers a complete charging, data upload, and camera management solution via the network. Users can charge multiple DrivePro Body 40 simultaneously and share files (including video recordings and snapshots) to an external storage device via a USB port.



For more information, please refer to the DPD6C User's Manual. >

11. Cautions

- Do not use or store the DrivePro Body in the following places to prevent malfunction or deformation:
 - In extremely hot, cold or humid places such as in a car parked in the sun
 - Under direct sunlight or near a heater
 - Near strong magnetic fields
 - In sandy or dusty places
- Please clean and protect the lens of the DrivePro Body frequently and carefully.
 - Wipe the lens with a soft cloth in the following cases:
 - When there are fingerprints on the lens
 - When the lens is exposed to salty air, such as at the seaside
 - Store in a ventilated place with little sand and dust.
 - To prevent mold, periodically clean the lens.
- Cleaning
 - Clean the DrivePro Body surface with a soft cloth slightly moistened with water, and wipe the surface with a dry cloth.
 - Do not clean the camera with chemical products (e.g., thinner, benzine, alcohol, insect repellent, sunscreen or insecticide, etc.) and disposable cloths, as they may damage the finish or the casing.
 - Do not touch the camera with any of the abovementioned chemicals on your hand.
 - Do not leave the camera in contact with rubber or vinyl for long.
- Moisture condensation
 - If the DrivePro Body is brought directly from a warm to a cold place (or on the contrary), moisture may condense inside or outside the camera to cause malfunction of the DrivePro Body.
 - If moisture condensation occurs, turn off the DrivePro Body immediately and wait about 1 hour for the moisture to evaporate.
- GPS receiver
 - The performance and accuracy of the GPS system may vary with the environment.
 - GPS signals cannot penetrate buildings and metallic tinted films. GPS data accuracy depends on the surroundings, including the weather and the location the DrivePro Body is used (e.g., high buildings, tunnels, bridges, and forests). For first-time use, please place the device in an outdoor open area for GPS positioning.

■ Usage instructions for the bundled Velcro holder

- The bundled Velcro holders are suitable for use on raincoats, windcheaters, and other plastic surfaces. However, they are not recommended for cotton, wool, or leather use; otherwise, we suggest sewing them on.
- Each set of Velcro includes two sides. Adhere one side to the bundled Velcro holder and the other to the clothes.
- Application instructions: Ensure the clothes are clean and dry before attaching and using the device. Peel off the tape and firmly press it into place. Leave it for 24 hours for optimal performance.

12. IP68 Protection

The camera body of the DrivePro Body 40 is rated at IP68, offering splash, water, and dust resistance. However, splash, water, and dust resistance are not permanent conditions, which might decrease due to normal wear. The warranty does not cover liquid damage.

The limited warranty does not cover malfunctions or damage caused by improper use.

- Do not use the DrivePro Body 40 in water as it is not waterproof.
- Do not use the DrivePro Body 40 in high temperatures and humidity, such as saunas, steams, and shower rooms.
- Do not use the DrivePro Body 40 for long in heavy rains to prevent moisture from penetrating. Ensure the power cable, adapter, and connection socket are completely dry before charging.


WARNING

DrivePro Body 40 is not water resistant in the following situations:

- when connected to a USB cable
 - when any of the screws is removed from the device
-

13. Specifications



DrivePro Body 40	
Dimensions	95.9 mm (L) × 52.2 mm (W) × 27.6 mm (H) 3.78" (L) × 2.06" (W) × 1.09" (H)
Weight	136 g (4.8 oz)
Connection Interface	Type-C (USB 2.0)
Storage	128GB internal memory
Lens	5-megapixel, F/2.0, 130° (diagonal)
Resolution / Frame Rate (Max.)	2K QHD (2560 x 1440) 60FPS
Video Format	MP4 (H.264)
Battery	Li-Polymer 3120 mAh
Battery Life (Max.)	11 hours  Note: The actual video recording length may vary with environmental conditions.
Power Supply (Max.)	Input: DC5V / 2A
Operating Temperature	-20°C (-4°F) to 60°C (140°F) 5°C (41°F) to 45°C (113°F) when charging with the adapter
IP Rating	IP68
Certificate	CE / UKCA / FCC / BSMI / NCC / MIC / KC / EAC / RCM
Shock Resistance	MIL-STD-810G 516.6 – Transit Drop Test

Warranty Two-year Limited Warranty

The DrivePro Body 40 features image enhancement technologies such as Electric Image Stabilization (EIS), Wide Dynamic Range (WDR), High Dynamic Range (HDR), and High Frame Rate (HFR), supporting high-quality recording at 60FPS. Essential details can still be presented even in low, dim light.

14. Frequently Asked Questions

If you have issues using DrivePro Body, please refer to the following information to troubleshoot problems. If you cannot find any ideal solution to your questions, please consult the store where you purchased the product or the service center, or contact the local Transcend branch office.

You can also visit Transcend's website for more FAQs and Technical Support services.

<https://www.transcend-info.com/>

https://www.transcend-info.com/Support/contact_form

■ **My computer operating system cannot detect my DrivePro Body.**

Please check the followings:

1. Is your DrivePro Body properly connected to the USB port? If not, unplug and reconnect it. Ensure both USB cable ends are correctly connected, as shown in the User's Manual.
2. Is the computer's USB ports enabled? If not, refer to the User's Manual of your computer (or motherboard) to enable them.

■ **None of the DrivePro Body buttons are responding.**

Please press the Reset button on the bottom of the DrivePro Body using a thin object with a flat tip, such as a straightened paper clip, to turn it off and on again.

■ **Is the DrivePro Body 40 shockproof and waterproof?**

The DrivePro Body 40 is IP68 dust and water protected and meets rigorous U.S. military drop-test standards *.

* Based on MIL-STD-810G 516.6 – Transit Drop Test

■ **Can DrivePro Body 40 record while charging?**

To ensure recording while charging, it is crucial to utilize an external power supply that meets the specific requirements of the DrivePro Body 40, which is 5V/2A. This includes considering power banks as one of the viable options.

15. EU Compliance Statement

Transcend Information hereby declares that all CE marked Transcend products incorporating radio equipment functionality are in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

https://www.transcend-info.com/eu_compliance

Dashcam / Body Camera series

Frequency:

2400 MHz to 2483.5 MHz

Maximum transmit power:

< 100mW



16. Recycling and Environmental Protection

For more information on **recycling the product (WEEE)** and **battery disposal**, please refer to the following link: <https://www.transcend-info.com/about/green>

17. Warranty Policy

Please find the warranty period of this product on its package. For details of **Warranty Terms and Conditions** and **Warranty Periods**, please refer to the link below: <https://www.transcend-info.com/warranty>

18. GNU General Public License (GPL) Disclosure

For more information on open-source licensing, please refer to the link below: <https://www.transcend-info.com/Legal/?no=10>

19. End-User License Agreement (EULA)

For details of software license terms, please refer to the following link:
<https://www.transcend-info.com/legal/gpl-disclosure-eula>

20. Federal Communications Commission (FCC)

Statement

This device complies with Part 15 FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference. (2) This device must accept any interference received including interference that may cause undesired operation.

This Equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Information (SAR)

This equipment complies with the FCC portable RF exposure limit set forth for an uncontrolled environment. The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.

This equipment could be installed and operated with minimum distance 0cm between the radiator & your body.

* Any changes or modifications not expressly approved by the party responsible for compliance could void the authority to operate equipment.

* This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

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21. Eurasian Conformity Mark (EAC)

