Transcend®

User's Manual

Body Camera

DrivePro Body 10

2024 / 1
(v1.5)

Table of Contents

1. System Requirements

System requirements for connecting the DrivePro Body 10 to a computer:

A desktop or a laptop with a working USB port

- Windows® 7
- Windows® 8
- Windows® 10
- macOS® 10.14 or later

System requirements for using the DrivePro Body Toolbox:

- Windows® 7
- Windows® 8
- Windows® 8.1
- Windows® 10
- macOS® 10.14 or later

2. Getting Started

Function Buttons

Warning Indicator   Lanyard Loop

Lens

Recording Indicator   Infrared LED

Power Button

Snapshot Button

Reset Button   micro USB Slot

microSD Slot

Velcro Holder   360° Rotatable Clip

or
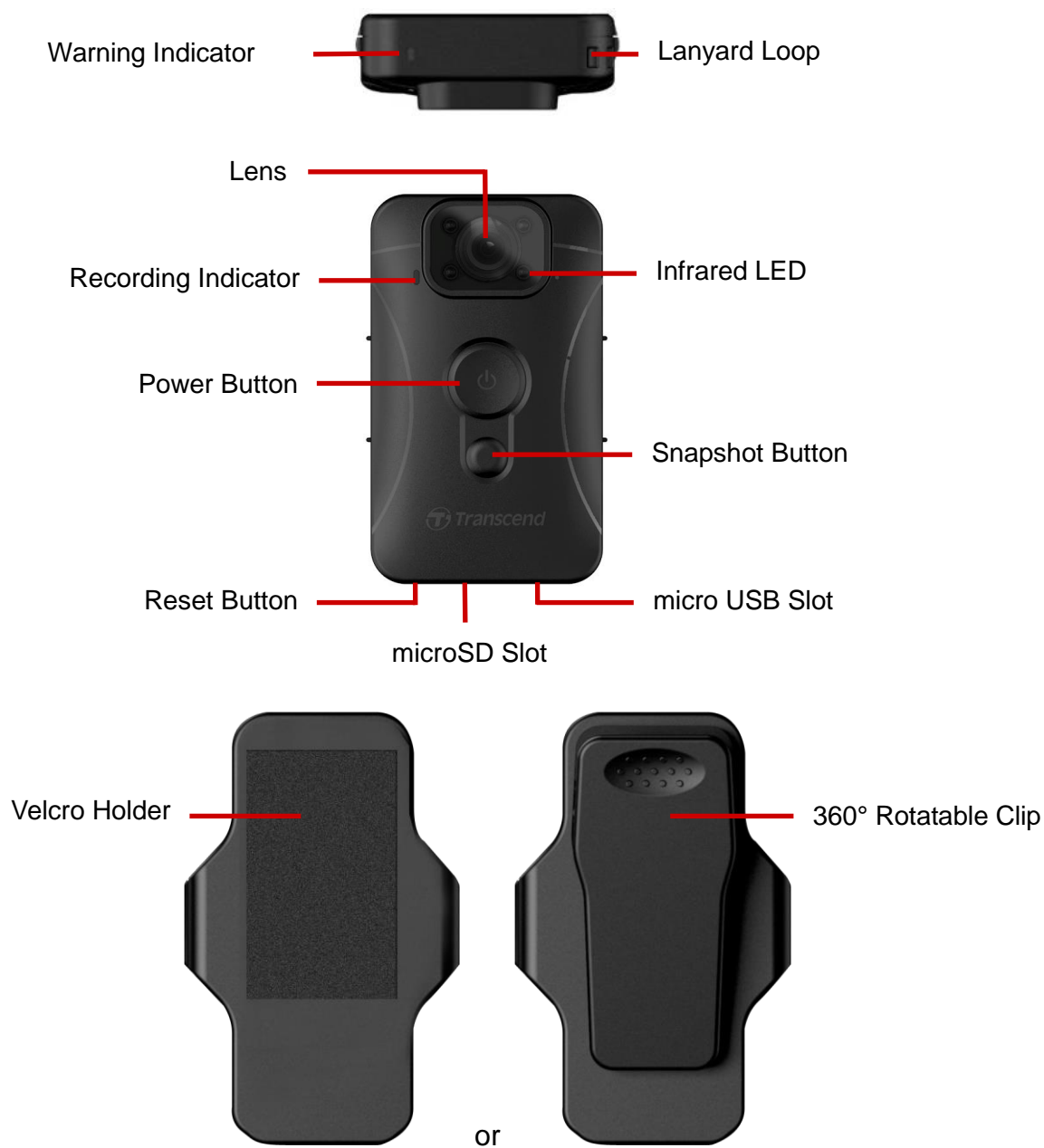
■ Charging the DrivePro Body 10

Before use, please ensure that the battery is fully charged. Charge the DrivePro Body 10 via the power supply or USB cable. A solid orange LED light of the warning indicator is visible while charging. The LED light will turn off when fully charged.

To charge the DrivePro Body 10, you can either:

1.   Connect the charging USB cable to a wall outlet with the included adapter.
2.   Connect the micro USB end to the bottom of the camera and the USB to a computer.

■ Changing the microSD memory card

A Transcend microSD memory card is pre-inserted in the DrivePro Body.

1. Insert a microSD memory card into the card slot on the bottom of the camera.

> **Note:** Always format new memory cards before using them for the first time.

> ⚠️ **WARNING:** Please use DrivePro Body Toolbox to format the memory card. If you intend to format the card using other approaches, please refer to our FAQ: https://www.transcend-info.com/Support/FAQ-991.

2. To remove, push to eject the memory card out of the slot.

> ⚠️ **WARNING:**
> 1. Do not remove the memory card during shutdown to avoid damages to the memory card and loss of recorded videos
> 2. Transcend does NOT take any responsibility for data loss or damage during operation.

● We recommend Transcend's High Endurance microSD cards or MLC-based memory cards to ensure the best recording performance.
  • High Endurance microSDHC card
  • High Endurance microSDXC 350V card

- For models produced before September 2019, please use a microSD card with a capacity of 8GB, 16GB, or 32GB (Class 10 or above).

LED Indicator Chart

Top View

Recording

LED	Status	Definition
🔵	Flashing	Memory almost full
🟠	Flashing	Low battery

Connected to computer/power

LED	Status	Definition
🔵	Flashing	Transferring data
🟠	Solid	Charging

Front View

Recording

LED	Status	Definition
🔴	Flashing steadily	Normal recording
	Flashing rapidly	Event recording

Setting the Date/Time and Video/Photo User Stamp

Before use, you are advised to download and use the DrivePro Body Toolbox software to connect to your computer and set the date/time and video/photo user stamp. By doing so, both date/time and user stamp will be displayed on the recorded videos and photos.

Please see **DrivePro Body Toolbox Software** section for more details.

3. Recording Videos

Normal Recording

To start recording, long press the ⏻ button; you will hear 1 beep. The red LED light of the recording indicator will flash during recording. To stop recording, long press the ⏻ button again; you will hear 1 beep. The red LED light will then turn off. One video file is saved for every 3 minutes of recording.

Recording Videos with Infrared LEDs

At night or in low light conditions, the Infrared LED mode will be activated automatically; the four

Infrared LEDs will then light up. You can also long press the ● button to turn on/off the Infrared

LED mode manually. **Please keep the DrivePro Body 10 at least 50 centimeters away from the object to avoid misjudgement of the light condition due to a reflection of LED light.**
Note: Videos recorded with Infrared LED will be in grayscale.

Event Recording

To start event recording, short press the ⏻ button once while recording; you will hear 2 beeps (1 short beep and 1 long beep), and the red LED light of the recording indicator will flash faster than in normal recording. The mode will automatically switch back to normal recording after the file finishes recording (depending on the video length set). Video files recorded in event recording are saved in the "Event" folder and are protected from being overwritten.

4. Taking Photos

To take photos during recording, simply press the ● button.

Note: Photos taken with Infrared LED will be in grayscale.

5. Playing, Transferring & Deleting Videos / Photos

To play the recorded videos or view the photos, connect the DrivePro Body 10 to your desktop or laptop:

Option 1: Take the microSD memory card out of the DrivePro Body 10, and insert it to a compatible card reader to transfer files to your computer.

Option 2:

1. Plug the small end of a USB cable into the micro USB port located on the bottom of the DrivePro

Body 10.

2. Plug the large end of the cable into an available USB port on your desktop or laptop.

🔴 **Playing Videos & Viewing Photos**

Select the DrivePro Body 10 folder and then click on the VIDEO folder to play your recorded videos; alternatively, click on the PHOTO folder to view your photos.

🔴 **Transferring and Deleting Videos & Photos**

● **Windows 7, 8 or 10**

No drivers are required for connecting the DrivePro Body 10 to your desktop or laptop. Windows® Operating Systems have built-in drivers to support your camera. Upon successful connection to your computer, a new **Removable Disk** drive with a newly assigned drive letter representing the DrivePro Body 10 will automatically appear in **My Computer**, and a Removable Hardware icon will appear in the Windows System Tray.

Name	Type	Total Size	Free Space
▲ Hard Disk Drives (2)			
🖴 Local Disk (C:)	Local Disk	976 GB	237 GB
🖴 Local Disk (D:)	Local Disk	886 GB	3.19 GB
▲ Devices with Removable Storage (1)			
🖴 Removable Disk (E:)	Removable Disk		

*Note: (E:) is an example drive letter – the letter in your "My Computer" window may differ.

Your DrivePro Body 10 is now ready to transfer data just like an external storage. To transfer videos and photos, simply drag-and-drop files from the folder that represents the DrivePro Body 10. You can also delete unwanted files in case your memory card is full.

Proper removal of your DrivePro Body 10 from Windows:
1. Click once on the **Removable Hardware** icon 🔌 in the system tray.
2. A **Safely Remove Hardware** window will pop up. Click to continue.
3. A window stating, **"Safe To Remove Hardware,"** will pop up. Unplug your DrivePro Body 10 from the USB port after seeing this message.

● **macOS® 10.14 or later**

No drivers are required. Plug your DrivePro Body 10 into an available USB port directly, and your computer will automatically detect it.

Proper removal of your DrivePro Body 10 from macOS:

Drag-and-drop the Disk icon corresponding to your Camera into the trashcan, and then unplug your DrivePro Body 10 from the USB port.

| ⚠️	**WARNING:**
	1. To prevent data loss, always follow the proper removal procedures when disconnecting the DrivePro Body 10 from your computer.
	2. When the DrivePro Body 10 is connected to a computer, it can only be used for transferring files. You will not be able to record videos or take photos at this time. Please disconnect your camera from the computer to resume normal function.

6. DrivePro Body Toolbox Software

Exclusively designed for Transcend's DrivePro Body series, the DrivePro Body Toolbox is a secure video file management system that simplifies your body camera management. The DrivePro Body Toolbox features a user-friendly interface that allows Windows and Mac users to set the basic functions of the DrivePro Body 10.

1. Download the installation file from: www.transcend-info.com/Support/Software-184/

2. Install DrivePro Body Toolbox software on your desktop or laptop.

● **Windows 7, 8 or 10**

🔲 **Status**

In Status, you can view the basic information of connected DrivePro Body cameras, including device serial number, firmware version, user label and model name.
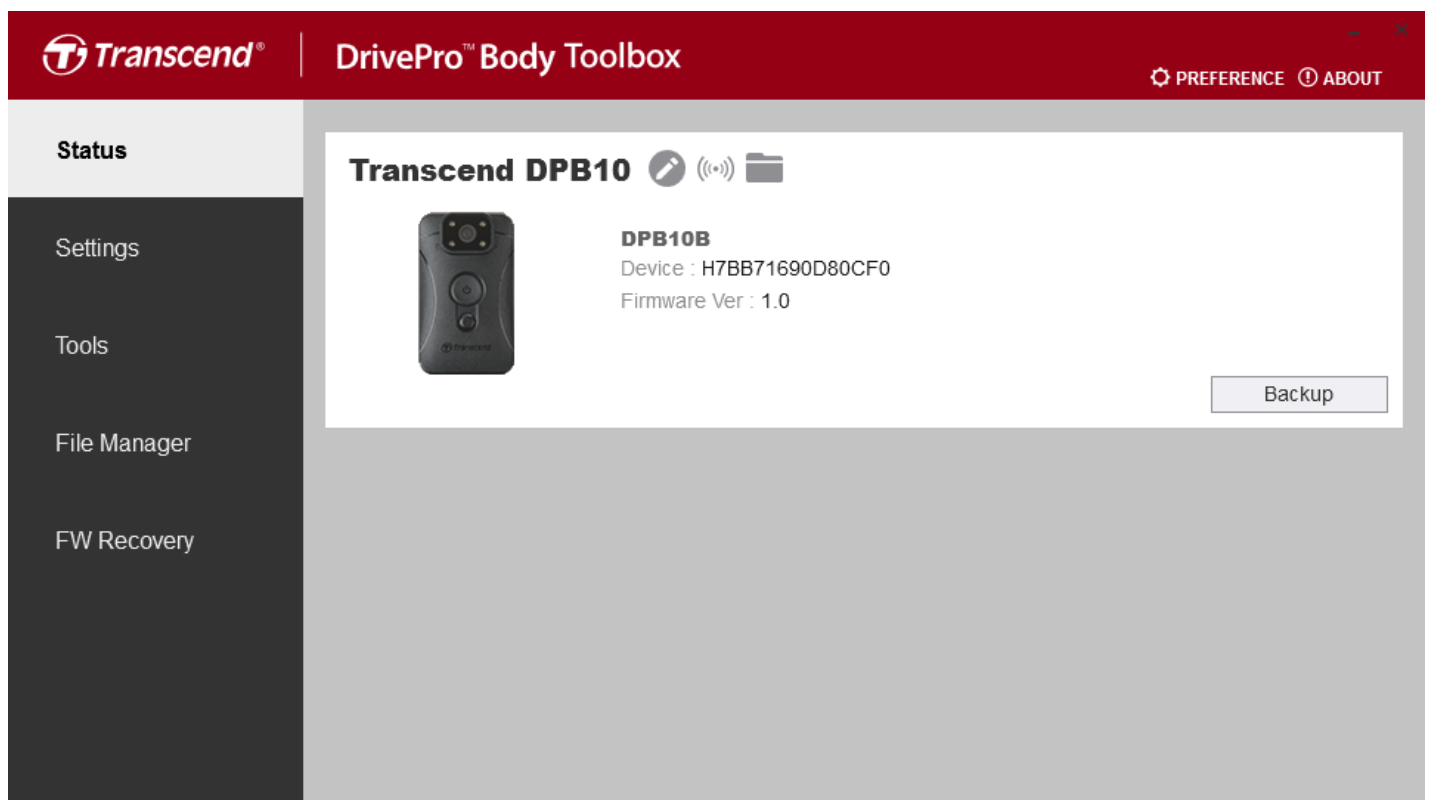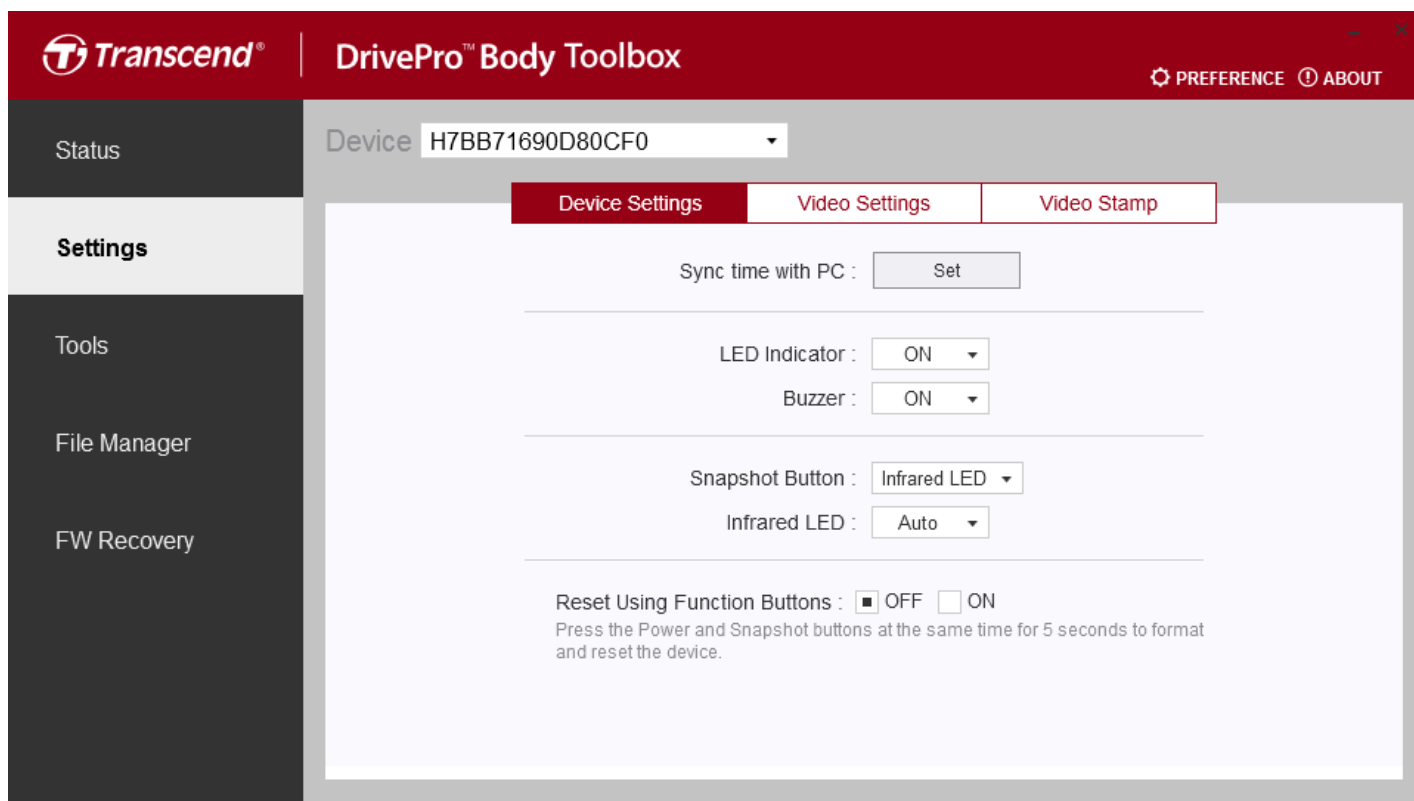

To change the user label, click .

To back up files, click Backup .

To play videos or browse photos, click .

Settings

In Settings, you can adjust settings for the camera(s).

Device Settings

Sync time with PC: Automatically sync the time of your camera with the computer's.

LED Indicator: Enable or disable the LED Indicator light on the DrivePro Body camera.

Available options: ON / OFF

Buzzer: Enable or disable the camera's buzzer.

Available options: ON / OFF

Snapshot Button: Choose a behavior for the snapshot button when the user long presses it.

Available options: Infrared LED / Audio Recording

Audio Sample Rate: Set audio sample rate.

Available options: 48000 Hz / 44100 Hz / 32000 Hz / 24000 Hz / 22050 Hz

Infrared LED: Choose whether to activate Infrared LED manually or automatically.

Available options: Manual / Auto

Reset Using Function Buttons: Press the Power and Snapshot buttons at the same time for 5 seconds to format and reset the device.

Available options: ON / OFF

Video Settings

Resolution: Set the default video recording quality.

Available options: 1080P (FHD)/60fps / 1080P (FHD)/30fps / 720P (HD)/60fps / 720P (HD)/30fps

(Note: Available options are displayed depending on your model.)

Loop recording: Overwrite old video files with new ones.

Available options: OFF / ON

Video Length: Set the default recording length.

Available options: 3 mins / 5 mins / 10 mins

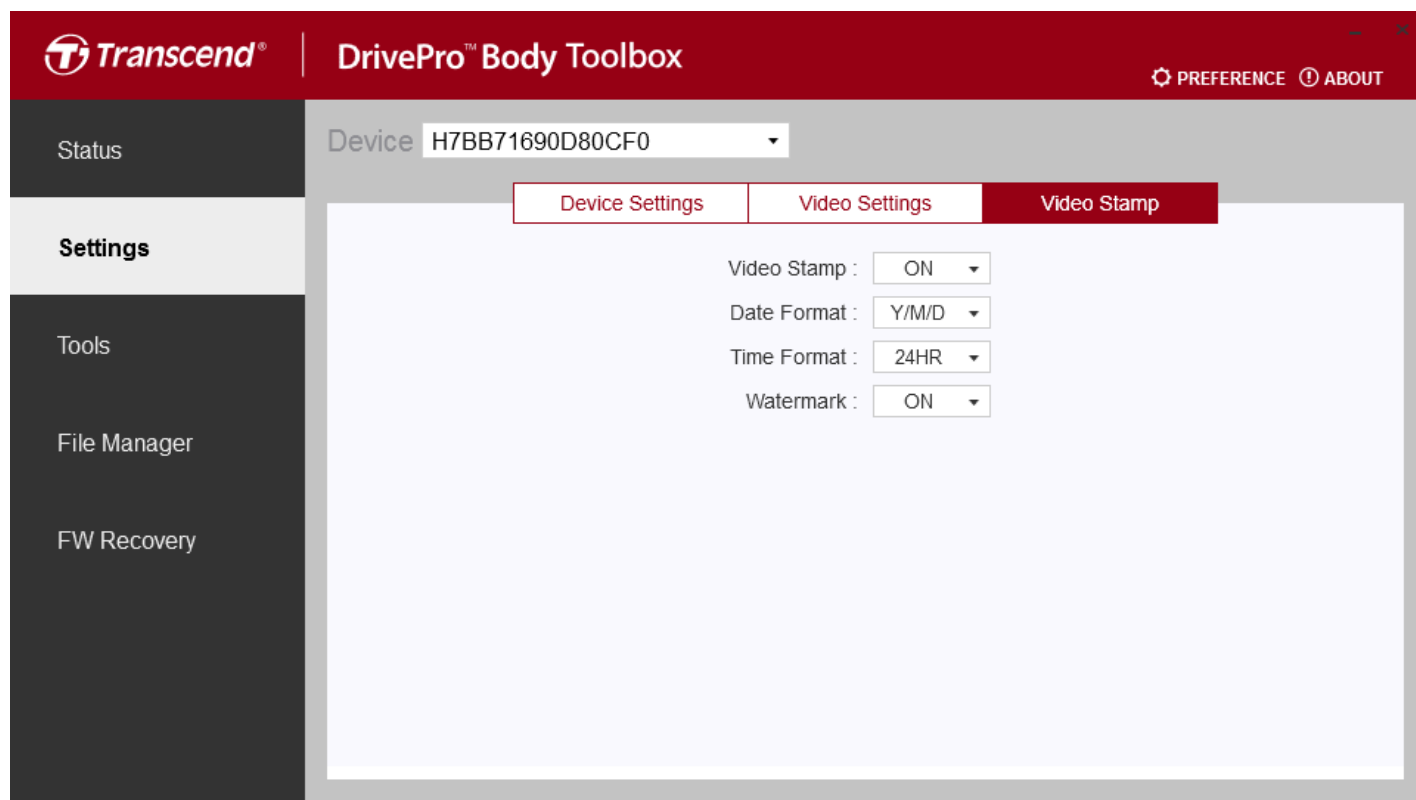**Light Frequency:** Light frequency is 50Hz in Europe, Africa, Australia, Southern part of South America, Russia and most of Asia; and 60Hz in North America, northern part of South America and Taiwan. Please adjust the light frequency according to your location.

Available options: 50Hz / 60Hz

Microphone: Enable or disable the microphone during video recording.

Available options**: ON / OFF

Video Stamp

Video Stamp: Display the time of the recording and the video label.

Available options: ON / OFF

Date Format: Select a date format.

Available options: Y/M/D / M/D/Y / D/M/Y

Time Format: Select a time format.

Available options: 24HR / AM/PM

Watermark: Choose whether to display watermark in the videos.

Available options: ON / OFF

■ **Tools**

In Tools, you can upgrade the DrivePro Body firmware to the latest version, format disk, or reset the body camera to its default settings.

Note: Formatting the disk or erasing the device will permanently remove all data.

Firmware Upgrade: Upgrade your firmware to the latest version available.

Format Disk: Format your device.

Reset Device: Reset all settings to default or clear all contents and settings.

■ File Manager

In File Manager, you can search, edit, or export your videos or photos.

Click [icon] to add, remove, or edit the device owner or video category.

Click to select a category, owner, add a description.

Edit

2000_0101_000008_001

Category :

Murder ▾

Owner :

Michael ▾

Description :

this is ...|

OK   Cancel

■ Preference

Click **⚙ PREFERENCE** on top of the page to adjust the settings of the DrivePro Body Toolbox based on your preferences.

● **macOS® 10.14 or later**

■ **Status**

In Status, you can view the basic information of connected DrivePro Body cameras, including device serial number, firmware version, user label and model name.
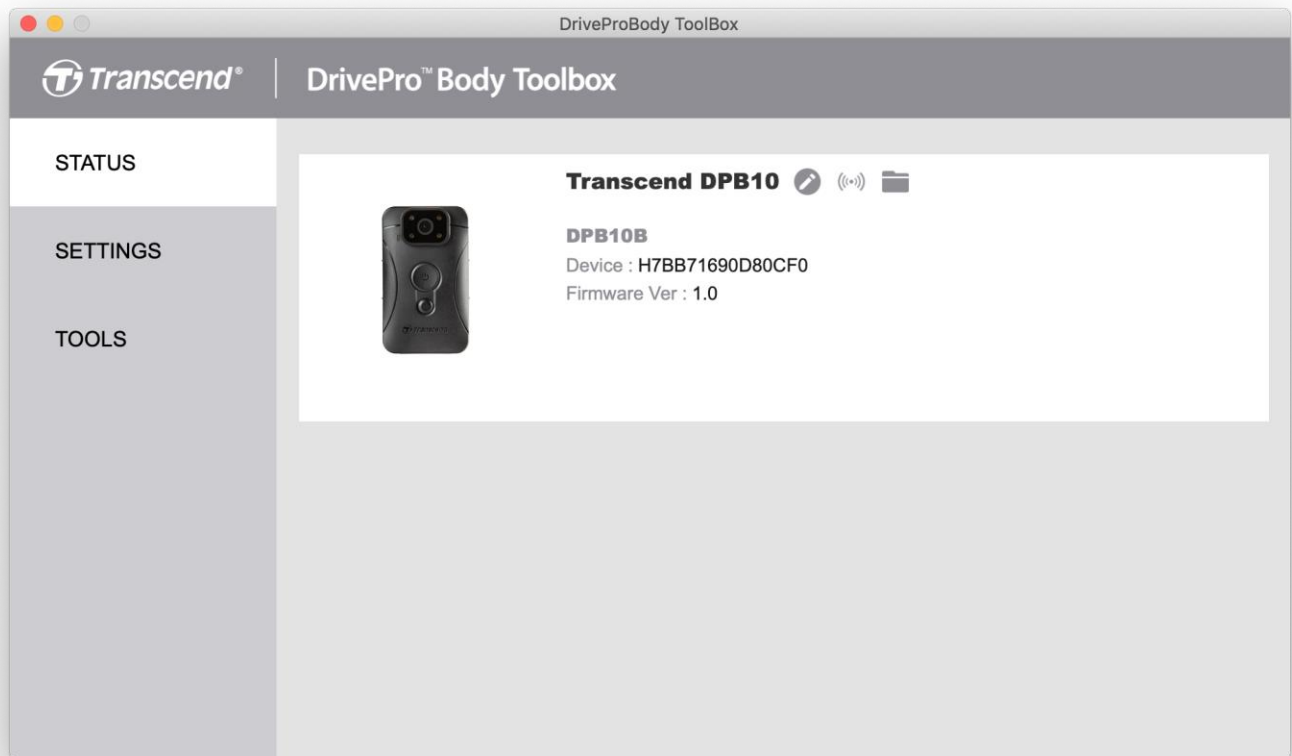
To change the user label, click ✎ .

To play videos or browse photos, click 🗀 .

■ Settings

On the Settings page, you can adjust device settings or video settings.

Device Settings
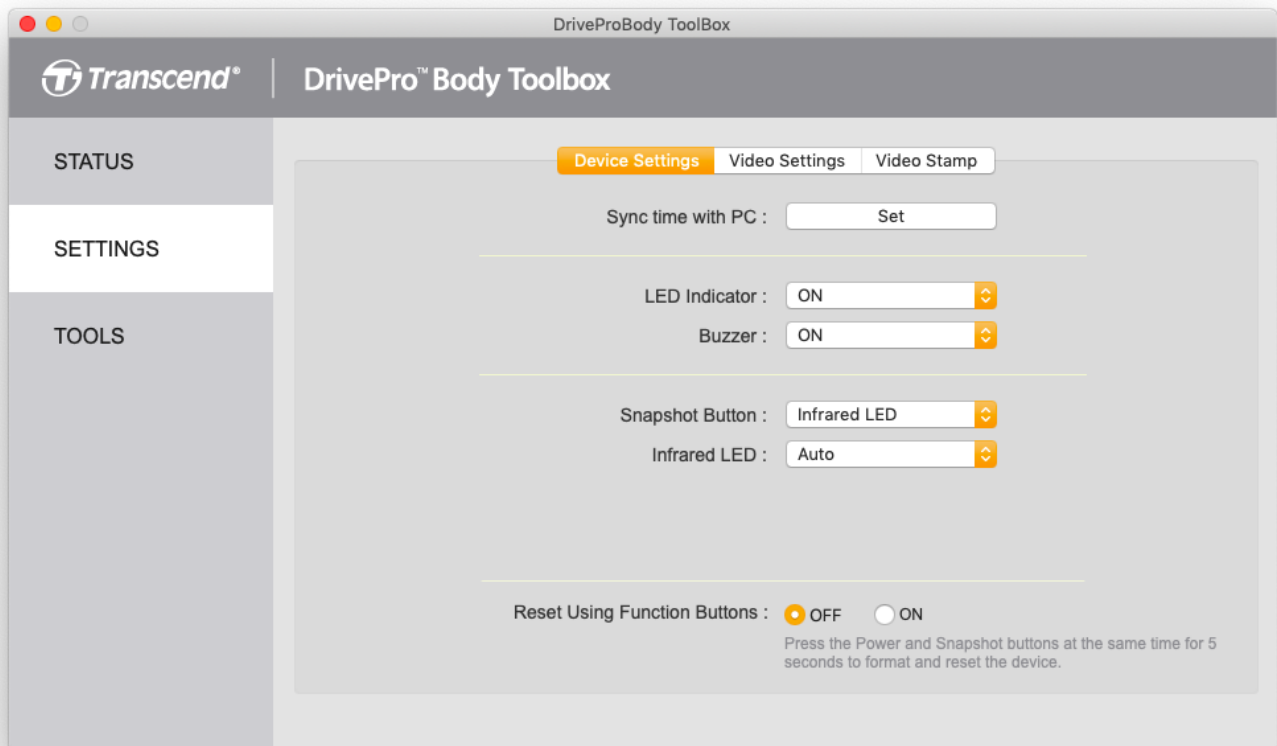
Sync time with PC: Automatically sync the time of your camera with the computer's.

LED Indicator: Enable or disable the LED Indicator light on the DrivePro Body camera.

Available options: ON / OFF

Buzzer: Enable or disable the camera's buzzer.

Available options: ON / OFF

Snapshot Button: Choose a behavior for the snapshot button.

Available options: Infrared LED / Audio Recording

Audio Sample Rate: Set audio sample rate.

Available options: 48000 Hz / 44100 Hz / 32000 Hz / 24000 Hz / 22050 Hz

Infrared LED: Choose whether to activate Infrared LED manually or automatically.

Available options: Manual / Auto

Reset Using Function Buttons: Press the Power and Snapshot buttons at the same time for 5 seconds to format and reset the device.

Available options: ON / OFF

<u>Video Settings</u>

Resolution: Set the default video recording quality.

Available options: 1080P (FHD)/60fps / 1080P (FHD)/30fps / 720P (HD)/60fps / 720P (HD)/30fps

(Note: Available options are displayed depending on your model.)

Loop recording: Overwrite old video files with new ones.

Available options: OFF / ON

Video Length: Set the default recording length.

Available options: 3 Mins / 5 Mins / 10 Mins

Light Frequency: Light frequency is 50Hz in Europe, Africa, Australia, Southern part of South America, Russia and most of Asia; and 60Hz in North America, northern part of South America and Taiwan. Please adjust the light frequency according to your location.

Available options: 50Hz / 60Hz

Microphone: Enable or disable the microphone during video recording.

Available options**:** ON / OFF

Video Stamp

Video Stamp: Display the time of the recording and the video label.

Available options: ON / OFF

Date Format: Select a date format.

Available options: YYYY/MM/DD / MM/DD/YYYY / DD/MM/YYYY

Time Format: Select a time format.

Available options: 24HR / AM/PM

Watermark: Choose whether to display watermark in the videos.

Available options: ON / OFF

▪ Tools

In Tools, you can format disk, or reset the DrivePro Body camera to its default settings.
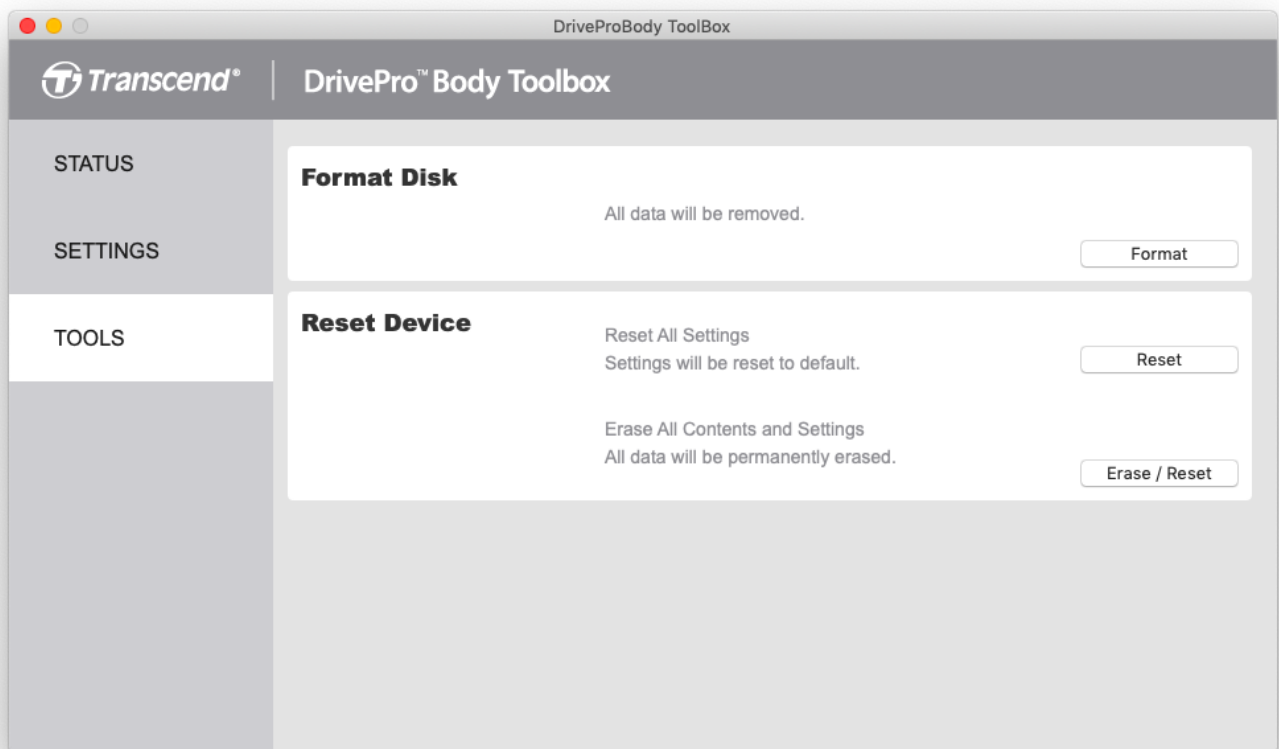
Note: Formatting the disk or resetting the device will permanently remove all data.

Format Disk: Format your device.

Reset Device: Reset all settings to default or clear all contents and settings.

7. Precautions

🔳 Do not use or store the DrivePro Body 10 in the following places to prevent malfunction or deformation:

- In extremely hot, cold or humid places such as in a car parked in the sun
- Under direct sunlight or near a heater
- Near strong magnetic fields
- In sandy or dusty places

🔳 Care and storage of the DrivePro Body 10 lens

- Wipe the surface of the lens clean with a soft cloth in the following cases:
  - When there are fingerprints on the lens surface
  - When the lens is exposed to salty air such as at the seaside
- Store in a well-ventilated location subject to little dirt or dust
- To prevent mold, periodically clean the lens as described above

🔳 Cleaning

Clean the DrivePro Body 10 surface with a soft cloth slightly moistened with water, then wipe the surface with a dry cloth. Do not use any of the following as they may damage the finish or the casing:

- Chemical products such as thinner, benzine, alcohol, disposable cloths, insect repellent, sunscreen or

  insecticide, etc.
- Do not touch the camera with any of the above on your hand.
- Do not leave the camera in contact with rubber or vinyl for a long time.

🔳 Moisture condensation

If the DrivePro Body 10 is brought directly from a cold to a warm place (or vice versa), moisture may condense inside or outside the camera. This moisture condensation may cause malfunction of the DrivePro Body 10.

If moisture condensation occurs, turn off the DrivePro Body 10 and wait about 1 hour for the moisture to evaporate.

8. IPX4 Water Resistant

The camera body of the DrivePro Body 10 is IPX4 water resistant (not waterproof), offering protection against splashing water from any direction. However, it is not protected against pressurized water such as from a shower or tap.

> ⚠️ **WARNING:** DrivePro Body 10 is not water resistant when connected to a USB cable.

Failure caused from incorrect use is not covered by the limited warranty.

- Do not use the DrivePro Body 10 in water as it is not waterproof.
- Firmly close the memory card cover. (If the cover is not fully closed, water may leak inside the camera.

Do not open/close the cover when your hands are wet).

- Do not use the DrivePro Body 10 in high temperature and high humidity environments (i.e. saunas,
  steam and shower rooms).

- Do not use the DrivePro Body 10 for a long time in heavy rains to avoid the moisture from penetrating

9. Package Contents

The DrivePro Body 10 package includes the following items:

■ DrivePro Body 10

■ Adapter

■ micro USB cable

■ 32GB microSD memory card (Pre-inserted in the DrivePro Body)

■ Velcro

■ Rotatable clip & Velcro holder

Note: When removing the DrivePro Body from the holder, please pull from left and right side. When reassembling, make sure the DrivePro Body is securely attached to the holder.

■ Quick Start Guide
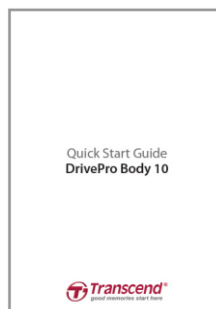
10. Specifications

	DrivePro Body 10 (Models produced before 2019.09)	DrivePro Body 10 (Models produced after 2019.09)
Connect Interface	USB 2.0	
Memory Card Supported	microSD 8GB / 16GB / 32GB (Class 10 or above)	Check product specifications on our official website
Dimensions	88.4 mm (L) x 52.2 mm (W)x 19.6 mm (H) 3.48" (L) x 2.06" (W) x 0.77" (H)	
Weight	88g (124g with holder attached) 3.1 oz (4.37 oz with holder attached)	
Battery	Li-Polymer	
Power Supply	Input: AC100V-240V, 50-60Hz, 0.4A Max Output: DC5V/2A	
Operating Temperature	-20°C (-4°F) ~ 60°C (140°F) -20°C (-4°F) ~ 45°C (113°F) when charging with the adapter	
Video Format	H.264 (MP4: up to 1920x1080 30fps)	H.264 (MP4: up to 1920x1080 60fps)
Water Resistance	IPX4	
Shock Resistance	MIL-STD-810G 516.6-Transit Drop Test	
Lens	F/2.8, 130° wide angle	
Resolution / Frame Rate	Full HD (1920 x 1080) / 30fps	Full HD (1920 x 1080) / 60fps Full HD (1920 x 1080) / 30fps (Default) HD (1280 x 720) / 60fps HD (1280 x 720) / 30fps
Certification	CE, FCC, BSMI	
Warranty	2-Year Limited	

11. Frequently Asked Questions

If you have any question or a problem occurs to your DrivePro Body 10, please first check the instructions listed below before sending your DrivePro for repair. If you cannot find any ideal solution to your question below, please consult your dealer, service center, or local Transcend branch office for further help. You can also visit Transcend website (http://www.transcend-info.com/) for more FAQs and Technical Support services (http://www.transcend-info.com/Support/contact_form).

■ **My computer operating system cannot detect my DrivePro Body 10**

Please check the followings:

1. Is your DrivePro Body 10 properly connected to the USB port? If not, unplug and connect it again. Make sure that both ends of the USB cables are properly connected as shown in the User's Manual.
2. Is your DrivePro Body 10 connected to the Mac keyboard? If yes, try to plug it in an available USB port on your Mac Desktop directly.
3. Is the computer's USB ports enabled? If not, refer to the user's manual of your computer (or motherboard) to enable them.

■ **None of the DrivePro Body 10 buttons are responding.**

Please press the Reset button on the bottom of the DrivePro Body 10 with a pointed object such as a paper clip.

■ **Is the DrivePro Body 10 shockproof and waterproof?**

The DrivePro is IPX4 water resistant and meets rigorous U.S. military drop-test standards*.

*Based on MIL-STD-810G 516.6-Transit Drop Test

■ **Can I use the DrivePro Body 10 to record at nighttime?**

Yes, the DrivePro Body 10 will activate the Infrared LED automatically at night or in low light conditions. However, please note that photos taken and videos recorded with Infrared LED will be in grayscale.

12. Recycling and Environmental Protection
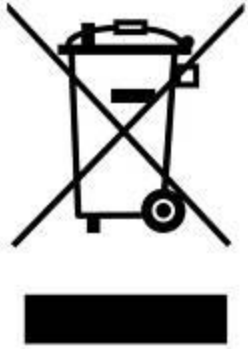
Recycling the Product (WEEE): Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. When you see the crossed-out wheel bin symbol attached to a product, it means that the product is covered by the European Directive 2002/96/EC:

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potential negative consequences on the environment and human health.

Battery Disposal: Your product contains a built-in rechargeable battery covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste. Please inform yourself about the local rules on separate collection of batteries. The correct disposal of batteries helps prevent potentially negative consequences on the environment and human health.

For products with non-exchangeable built in batteries: The removal of (or the attempt to remove) the battery invalidates the warranty. This procedure is only to be performed at the end of the product's life.

13. Two-year Limited Warranty

This product is covered by a Two-year Limited Warranty. Should your product fail under normal use within two years from the original purchase date, Transcend will provide warranty service pursuant to the terms of the Transcend Warranty Policy. Proof of the original purchase date is required for warranty service. Transcend will inspect the product and in its sole discretion repair or replace it with a refurbished product or functional equivalent. Under special circumstances, Transcend may refund or credit the current value of the product at the time the warranty claim is made. The decision made by Transcend shall be final and binding upon you. Transcend may refuse to provide inspection, repair or replacement service for products that are out of warranty, and will charge fees if these services are provided for out-of-warranty products.

Limitations

Any software or digital content included with this product in disc, downloadable, or preloaded form, is not covered under this Warranty. This Warranty does not apply to any Transcend product failure caused by any accident, abuse, mishandling or improper usage (including use contrary to the product description or instructions, outside the scope of the product's intended use, or for tooling or testing purposes), alteration, abnormal mechanical or environmental condition (including prolonged exposure to humidity), acts of nature, improper installation (including connection to incompatible equipment), or problems with electrical power (including undervoltage, overvoltage, or power supply instability). In addition, damage or alteration of warranty, quality or authenticity stickers, and/or product serial or electronic numbers, unauthorized repair or modification, or any physical damage to the product or evidence of opening or tampering with the product casing will also void this Warranty. This Warranty shall not apply to the transferees of Transcend products and/or anyone who stands to profit from this Warranty without Transcend's prior written authorization. This Warranty only applies to the product itself, and excludes integrated LCD panels, rechargeable batteries, and all product accessories (such as card adapters, cables, earphones, power adapters, and remote controls).

Transcend Warranty Policy

Please visit **www.transcend-info.com/warranty** to view the Transcend Warranty Policy. By using the product, you agree that you accept the terms of the Transcend Warranty Policy, which may be amended from time to time.

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      (b)   GNU Lesser General Public License (LGPL), the terms of which is currently available at http://www.gnu.org/copyleft/lesser.html；and/or

      (c)   Code Project Open License (CPOL), the terms of which is currently available at http://www.codeproject.com/info/cpol10.aspx

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7. **Disclaimer.**   TRANSCEND MAKES NO WARRANTY AND REPRESENTATIONS ABOUT THE SUITABILITY, RELIABILITY, AVAILABILITY, TIMELINESS, LACK OF VIRUSES OR OTHER HARMFUL COMPONENTS AND ACCURACY OF THE INFORMATION, LICENSED SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS CONTAINED WITHIN THE LICENSED SOFTWARE FOR ANY PURPOSE. ALL SUCH INFORMATION, LICENSED SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. TRANSCEND HEREBY DISCLAIMS ALL WARRANTIES AND CONDITIONS WITH REGARD TO THIS INFORMATION, LICENSED SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS, INCLUDING ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, WORKMANLIKE EFFORT, TITLE, AND NON-INFRINGEMENT.

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8. **Limitation of Liability.**   IN ANY CASE, TRANSCEND 'S LIABILITY ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT WILL BE LIMITED TO THE TOTAL AMOUNT ACTUALLY AND ORIGINALLY PAID AT RETAIL BY CUSTOMER FOR THE PRODUCT. The foregoing Disclaimer and Limitation of Liability will apply to the maximum extent permitted by

applicable law. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the exclusions and limitations set forth above may not apply.

9. **Termination.**   Transcend may, in addition to any other remedies available to Transcend, terminate this Agreement immediately if Customer breaches any of its obligations under this Agreement.

10. **Miscellaneous.**   (a) This Agreement constitutes the entire agreement between Transcend and Customer concerning the subject matter hereof, and it may only be modified by a written amendment signed by an authorized executive of Transcend. (b) Except to the extent applicable law, if any, provides otherwise, this Agreement will be governed by the law of the Republic of China, excluding its conflict of law provisions. (c) If any part of this Agreement is held invalid or unenforceable, and the remaining portions will remain in full force and effect. (d) A waiver by either party of any term or condition of this Agreement or any breach thereof, in any one instance, will not waive such term or condition or any subsequent breach thereof. (e) Transcend may assign its rights under this Agreement without condition. (f) This Agreement will be binding upon and will inure to the benefit of the parties, their successors and permitted assigns.

16. Federal Communications Commission (FCC) Statement

This device complies with Part 15 FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference. (2) This device must accept any interference received including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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